From: dianaheileman@hotmail.com@inetgw

To: Microsoft ATR

Date: 1/28/02 11:16am

Subject: Microsoft Settlement

I believe the settlement is balanced and fair for the industry and consumers. Given the current climate after the recession and 9/11, I feel that we need to settle this and not let it drag on, so we can focus on economic recovery and fighting external enemies.

Thanks, Diana Heileman

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